



Over **\$1.1 Billion** paid out in claims since 1973.

**Paid out in claims  
since 1973.**

# Highlights.

1 July 2019 to 30 June 2020.



We paid  
**\$139.7m**  
in claims



We accepted  
**92%**  
of all claims



We accepted  
claims for almost  
**1,500**  
customers



**21 yrs**  
Youngest claimant  
**100 yrs**  
Oldest claimant



## What we paid our customers from 1 July 2019 to 30 June 2020.

### Cancer

accounted for **32.4%** of all claims we paid.

**20.8%**

of cancer claims were associated with Breast Cancer.

**6.9%**

of cancer claims were associated with Prostate Cancer.

**6.6%**

of cancer claims were associated with Melanoma.

Claim payments fell into the following product categories:



**204**

Life Insurance



**112\***

Trauma Insurance



**81**

Income Protection



**76**

Trauma Multi

\*Includes child funeral / trauma claims

### Muscles, limbs and joints

accounted for **21.2%** of all claims we paid.

**22.7%**

of muscles, limbs and joint claims were associated with a shoulder.

**12.2%**

of muscles, limbs and joint claims were associated with an ankle.

**11.6%**

of muscles, limbs and joint claims were associated with a knee.

Claim payments fell into the following product categories:



**304**

Income Protection



**03**

Life Insurance



**01**

TPD Insurance



**01**

Trauma Multi/Life Care

\*Includes child funeral / trauma claims

### Cardiovascular

accounted for **15.5%** of all claims we paid.

**38.5%**

of cardiovascular claims were associated with a Heart attack.

**22.9%**

of cardiovascular claims were associated with Heart failure.

**10.4%**

of cardiovascular claims were associated with Ischaemic Heart disease.

Claim payments fell into the following product categories:



**135**

Life Insurance



**47**

Trauma Insurance



**23**

Income Protection



**21**

Trauma Multi/Life Care

\*Includes child funeral / trauma claims

### Respiratory

accounted for **6.1%** of all claims we paid.

**72.2%**

of respiratory claims were associated with Pneumonia.

**16.7%**

of respiratory claims were associated with Chronic Obstructive Pulmonary Disease.

**2.8%**

of respiratory claims were associated with Asthma.

Claim payments fell into the following product categories:



**48**

Income Protection



**42**

Life Insurance



**24\***

Trauma Insurance



**19**

Trauma Multi/Life Care

\*Includes child funeral / trauma claims

### Neurological and Stroke

accounted for **9.4%** of all claims we paid.

**21.6%**

of neurological and stroke claims were associated with Post-Concussion Syndrome.

**19.6%**

of neurological and stroke claims were associated with Dementia.

**2%**

of neurological and stroke claims were associated with Stroke.

Claim payments fell into the following product categories:



**34**

Income Protection



**2**

TPD Insurance



**4**

TPD Insurance

\*Includes child funeral / trauma claims

### Mental Health

accounted for **2.5%** of all claims we paid.

**48.3%**

of mental health claims were associated with Depression.

**17.2%**

of mental health claims were associated with Anxiety.

**36**

Total

Claim payments fell into the following product categories:



**137**

Total



**36**

Total

\*Includes child funeral / trauma claims

## Why choose Fidelity Life.



\*Fidelity Life has an A- (Excellent) financial strength rating from A.M.Best. The rating scale that it forms part of is available for insurance companies and offices.  
For more information please visit: [fidelitylife.co.nz/about-fidelity-life/our-financial-strength](http://fidelitylife.co.nz/about-fidelity-life/our-financial-strength)

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